



**JONES LANG  
LASALLE**

Jones Lang LaSalle Americas, Inc.  
Two Mellon Center Suite 925  
501 Grant Street Pittsburgh Pennsylvania 15219  
tel +1 412 234 7189 fax +1 412 236 1963

[www.joneslanglasalle.com](http://www.joneslanglasalle.com)

March 17, 2004

**Ref: Rooftop Exterior Sign Maintenance**

To whom it may concern:

We have been very pleased with the responsiveness and timeliness of the service provided by Shamrock Building Services in the maintenance of the "Mellon" exterior rooftop signage at One Mellon Center. I have found them to be very pro-active, safety oriented, knowledgeable and self-sufficient in this area.

It has been a true partnership and I would highly recommend them to anyone considering their services.

Sincerely,

**Jones Lang LaSalle**

Richard Veith  
General Manager