

March 15, 2004

Mr. Evan Hoover
Oxford Development Company
One Oxford Center
Suite 4500
Pittsburgh, PA 15219-1489

RE: Shamrock Sign

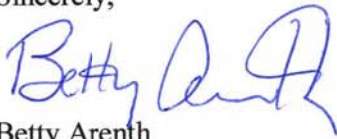
Dear Mr. Hoover,

I am pleased to provide this recommendation for Shamrock Sign. As you may know, Shamrock fabricated and installed the new rooftop icon at the Senator John Heinz Pittsburgh Regional History Center.

We found Shamrock's performance exemplary, providing service on time and on-budget. They were wonderful communicators throughout the project and offered useful technical suggestions at various stages of development. Their team was extremely customer oriented and attuned to the designer's vision as well as the owner's budget. Shamrock made owner requested changes seamlessly and is now providing owner training on the "care and feeding" of our new sign. We would not hesitate to use Shamrock again for other sign projects.

Please feel free to contact me if you have any questions about Shamrock's work here at the History Center. My direct number is 412-454-6320.

Sincerely,



Betty Arenth
Senior Vice President