

To Whom It May Concern:

I wanted to take a few moments to comment on the quality of service provided by Shamrock Signs. I wish to place on record my appreciation of the manner in which your team carried out the signage package including the manufacturing and installation of American Eagle's corporate headquarters signage in Pittsburgh. The work was completed to my total satisfaction including being on time, on-budget., and above all, meeting the level of quality we demand as a company that places such a high value on our brand, which our building signage represents. Shamrock Signs has always been extremely responsive to any of our needs and truly wants to make sure we are satisfied with their work. I would have no hesitation of recommending Shamrock signs to any future clients.

Thanks again for your effort and I look forward to working with you again in the future.

Sincerely,

Terry Jackovic

Senior Manager, Real Estate and Facilities Development

American Eagle Outfitters

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